



**Community Reference Group
MINUTES for 9th October 2014
12.00 noon at CME Boardroom, 147 Egan Street Kalgoorlie**

1. ATTENDANCE :

CRG Members:

Jim Watson
Tony Stephenson
Esmond Delaney
Susan Gatti
Murray Joyce
Elizabeth Coghill
Mark Sweet

KCGM Members:

Tim Berryman
Michelle Berryman
Tamera Sharp

Invited Guests

Doug Barclay – DMP

2. APOLOGIES

Pam Baskind – DoP
Hugh Gallagher – KBCCI
Abnesh Chetty – DER

Russell Cole
Morrie Goodz

Janine Varley
Jacqui Niemand

3. NOT IN ATTENDANCE:

4. WELCOME GUESTS

5. MINUTES

Minutes of the meeting held 11th September 2014 were moved by Jim Watson and seconded by Elizabeth Coghill.

6. BUSINESS ARISING FROM MINUTES

Nil.

7. AGENDA ITEMS

General Manager's Update (Tim Berryman)

- Operations are tracking well.
- Hidden Secret approvals documentation is being prepared.
- Planning is underway for the annual Saint Barbara's Parade.

Environment Reporting (Michelle Berryman)

- Notable Incidents:
 - Five dust events above the NEPM standard. Regulators advised. Two were regional dust events and it is likely that KCGM was the primary contributor for three. Operations were modified and water carts used to suppress dust.

Social Responsibility (Michelle Berryman)

Community Relations Update:

- There were 52 public interactions recorded in September, including one complaint regarding SO₂.
- The 25 Year KCGM Anniversary Book is on track for release in December 2014.

Hannans North Update:

- Visitor numbers have significantly increased since opening in December 2012, particularly due to organised tour groups and a busy tourism season.
- A large portion of visitors for Hannans North comes from the agreement with Gold Rush Tours to bring passengers from the Indian Pacific train after hours. As of April 2015, the train will no longer stop in Kalgoorlie impacting on Hannans North income.
- Income has become steady and continues to increase through merchandise sales and entrance fees, this is a positive step towards becoming a sustainable business.
- A number of improvements have been made at the Super Pit Shop including new rock display cabinets, new merchandise, ice cream fridge and tea and coffee facilities.

- Hannans North-branded merchandise is now in stock and includes coffee mugs, magnets, rulers, stickers, shot glasses, photos, prints and high vis shirts for children.
- Partnerships have been developed with the Gold Rush Festival, Tourism WA MegaFamill, and the Visitor Servicing Conference.
- Hannans North will be participating in the 2014 Saint Barbara's Parade.
- The Chinese Gardens have been overhauled and are now being used for venue hire, including functions and weddings.
- The Daisy Mae engine room has been repainted.
- Signage for exhibits is being developed and repairs are being carried out on the prospector camp..
- A tourism consultant is assisting Hannans North Tourist Mine to develop a long-term business plan.
- Planning for longer term projects is underway including re-establishing the Underground Tours and incorporating Gold Pours into the attractions.

8. GENERAL BUSINESS

9. ACTIONS LIST

Action	Person Responsible	Timeframe	Notes
Nil.			

10. CLOSE

11. **NEXT MEETING:** 13th November 2014 meeting at the CME Boardroom, 147 Egan Street Kalgoorlie.