



**Community Reference Group**  
**MINUTES for 14<sup>th</sup> November 2013**  
**12.00 noon at CME Boardroom, 147 Egan Street Kalgoorlie**

**1. ATTENDANCE :**

**CRG Members:**

Anne Petz  
Jim Watson  
Tony Stephenson  
Mia Hicks  
Mark Sweet  
Murray Joyce

**KCGM Members:**

Jacqui Niemand  
Tamera Sharp  
Michelle Berryman  
Russell Cole

**Invited Guests**

Janine Varley – KBCCI

**2. APOLOGIES:**

Marius Hanekam – DMP  
Bill Robinson

Ian Butler  
Susan Gatti

Morrie Goodz  
Pam Baskind - DoP

**3. NOT IN ATTENDANCE:**

Deborah Botica

Gina Sambo

Terry Martino

**4. WELCOME GUESTS**

**5. MINUTES**

Minutes of the meeting held 10<sup>th</sup> October 2013 were moved by Jim Watson and seconded by Tony Stephenson.

**6. BUSINESS ARISING FROM MINUTES**

Nil.

**7. AGENDA ITEMS**

**General Manager's Update (Russell Cole)**

- Russell provided our condolences following the recent passing of CRG member Kevin Smallhorn.
- Thank you to Anne Petz for all her efforts as Chairperson and long term member of the CRG.

**Social Responsibility (Jacqui Niemand)**

**Hannans North Update:**

- Visitor numbers have significantly increased since opening in December 2012, this is due to Goldrush Tours and VIP tour groups.
- To cater for the Gold Rush Tours nighttime train, we are trailing opening the Super Pit Shop for these visitors on Friday nights.
- A tourism consultant visited Hannans North and to commence the development of a long term tourism strategy.
- The top seven recommendations from the strategy were:
  - Rebranding
  - Increase in Marketing
  - Creation of a separate entity
  - Upgrade of signage
  - Staff restructure
  - OH&S Inspections/Audit
  - Public Liability Insurance
- Hannans North concept logos were shown to the CRG members.
- Planned marketing activities include, a Hannans North website, venue hire, social media and involvement in the Heritage Festival 2014 and St Barbara's Festival 2013.

- On the 8<sup>th</sup> of December 2013 we are holding an Open Day as part of the St Barbara's Festival program. From this date the opening hours will be Sunday to Friday 9am-4pm and a new price structure we be implemented.
- Maintenance work has been ongoing in the Chinese Gardens, water and electrical audits, and the Paddy Hannan tent. Planning for longer term projects are underway including re-establishing the Gold Pour and Underground Tours.

**Community Relations Update:**

- Final report is due for the KCGM Perception survey which was conducted in October.
- Preparations are in progress for the up and coming St Barbara's Festival, the KCGM Christmas Parties and Awards presentations.
- A new TV has been put up at the Public Lookout which provides information to the public.
- KCGM had 31 recorded public interactions, including 5 complaints: Blast vibration (1), Noise (1), External Communication (1), Tourism (1) and SO<sub>2</sub> (1).
- CRG Survey results were discussed and the below potential changes to the guidelines have been recommended:
  - CRG meetings to be monthly.
  - Quorum to be introduced – 4 people.
  - Chairperson to be time bound to 2 years.
  - Membership to be terminated if 3 meetings are missed without legitimate reasons.

**8. GENERAL BUSINESS**

AP advised that Kevin Smallhorn foundation member of the CRG passed away recently.

AP advised that she will be resigning as Chairperson and from the CRG as she will be unable to attend majority of meetings next year due to travel.

MH asked about the future of the Gidji Roaster. RC advised that KCGM is continuing to investigate alternatives to roasting including the treatment of concentrate using Ultra Fine Grinding (UFG).

**9. ACTIONS LIST**

Action	Person Responsible	Timeframe	Notes

**10. CLOSE**

**11. NEXT MEETING:** 12<sup>th</sup> December 2013 meeting at the CME Boardroom, 147 Egan Street Kalgoorlie.